# <u>Secure File Transfer User Guide – FFE Providers</u>

## Logging In

To access the Secure File Transfer website please click link below Secure File Transfer Login (buckinghamshire.gov.uk)

You should now see this screen



Once you entered your username and password you will be asked to enter letters from a memorable word as below. If you don't get this screen please check your username is correct.



You should then be taken to the main menu as below



#### **Downloading a Form/document**

When a file is ready for you to download you will receive an email alerting you to it.

To download the file click on from the menu on the left hand side

All new files will be displayed under the New Files tab



Click Download next to the file you want to download

Then click "Click here to confirm you wish to download this file"



You should then be able to find the file you have downloaded in the "Downloads" folder on your device. If the downloaded file is a claim form, depending on your security settings, you may find you need to move/copy the file from your downloads folder another folder on your device in order to open it. The claim forms contain small programs embedded in them to help us process the information when you return it and some security settings may recognise these as a potential threat and disable you from opening. Moving it to another folder you would normally save files in will usually overcome this problem.

### **Uploading files**

To upload a file, such as a completed claim form, click on "Upload to the Local Authority" from the menu on the left hand side of the screen

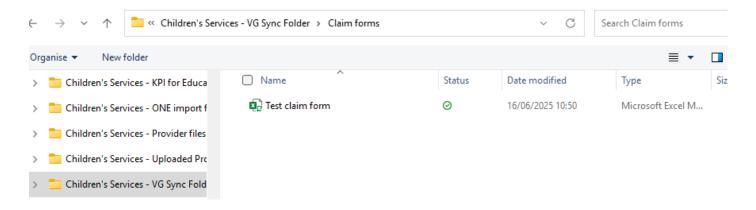


Click on the Select files button

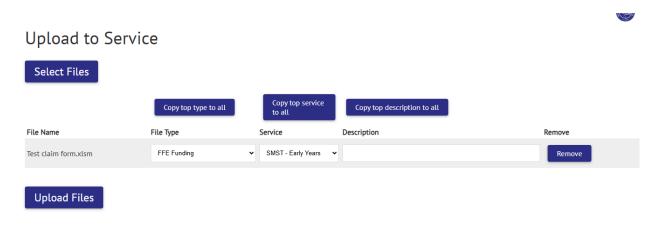
# Upload to Service

Select Files

Navigate to the folder where the file you want to upload is saved and select this file.



Your selected file will be displayed.



Select File Type "FFE Funding" from the dropdown menu

Select Service "SMST – Early Years" from the dropdown menu

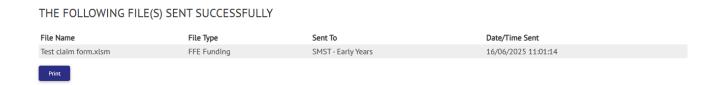
Then click on Upload Files

You will see the message



Click on "OK"

You should then see the below confirmation page



For added conformation you will receive an email to say that the files have been sent.